



NIGERIAN ELECTRICITY REGULATORY COMMISSION

PUBLIC NOTICE ON SERVICE-BASED ELECTRICITY TARIFF SITUATION ROOM

The Nigerian Electricity Regulatory Commission (NERC) has established 'Service-Based Electricity Tariff Situation Room' to attend to enquiries on electricity customers tariff bands and other issues related to the new regime of electricity tariff across the eleven electricity distribution companies (DISCOs).

Members of the public are advised to use the under listed channels of communication to contact the Commission directly on any issue regarding the service-based electricity tariff.

The telephone lines will be available between 8.00 am and 5.00 pm, Monday to Friday only.

Email address - complaints@nerc.gov.ng

S/N	DISTRIBUTION COMPANY	TELEPHONE NUMBER
1	Abuja and Enugu	0907-316-7635, 0907-086-2925, and 0907-525-5868
2	Eko and Yola	0902-271-0904, and 0907-648-8275
3	Ikeja and Kaduna	0701-826-8319, 0902-991-6167, and 0708-606-6077
4	Jos and Ibadan	0808-437-4247, and 0907-012-1653
5	Kano and Benin	0701-790-2426, and 0904-296-1010
6	Port-Harcourt	0907-128-9495, and 0904-295-8164
7	All Distribution Companies	0906-292-4670 (WhatsApp and Text Messages only)

Signed
MANAGEMENT